INTRODUCTION

The DEQUEST® Business is offering unique specialty additives to meet the needs of these industries involved in water management or deal with processes or applications where water plays a crucial role.

More than 40 years ago, DEQUEST® pioneered the development of phosphonate based antiscalants. DEQUEST® phosphonates have been the product of choice for antiscalants / dispersants / corrosion inhibitors / chelants in various applications for many years. Today DEQUEST® offers a broad range of water management additives including DEQUEST® phosphonates, DEQUEST® P acrylic / maleic based (co-) polymers, DEQUEST® PB biological polymers and tailor made products for specific applications. DEQUEST® phosphonates and polymers are used worldwide in a broad spectrum of markets and applications, including industrial water treatment, household & industrial detergents, industrial cleaners, enhanced oil recovery operations and various industrial processes such as desalination, pulp production & bleaching of paper as well as textiles.

During the last decade, throughout our R&D, continuous improvement and practical experiences, we have developed a full range of ready-to-use RO antiscalants, cleaners and associated services (e.g. product selection software) for the desalination markets.

Our ready-to-use products for RO are based on DEQUEST® water additives and cover the complete spectrum of functionalities required to effectively control the formation of most of the scales on membranes.

Our ready-to-use RO antiscalants and cleaners range carry approval from major membrane manufacturers.

For potable water applications we have a full product range complying with NSF/ANSI Standard 60 certification.
DEQUEST® SPE ANTISCALANT
product line for membrane applications (RO, NF)

2 PRODUCTS

Antiscalants
Specific antiscalants were developed in order to effectively control scale formation under a wide range of RO operational conditions and to ensure compliance with local environmental legislation. The antiscalants will inhibit scale and disperse solid particles.

Product range
The following table summarizes the antiscalant products and their specific performances towards potential foulants. All DEQUEST® SPE products (except SPE 0109) for RO are certified to ANSI/NSF standard 60 for the production of potable water.

<table>
<thead>
<tr>
<th>DEQUEST®</th>
<th>CaCO₃</th>
<th>CaSO₄</th>
<th>BaSO₄</th>
<th>CaPO₄</th>
<th>CaF₂</th>
<th>SrSO₄</th>
<th>SILICA</th>
<th>METAL OXIDES</th>
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<tr>
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</tbody>
</table>

✓ Best efficacy
● Good efficacy

Cleaners
Cleaner formulations are provided in order to handle specific fouling and/or scaling in various cleaning programs and complying with the operating parameters and the local environmental legislation.

Product range
The following table summarizes the cleaners and their specific performances towards different foulants.

<table>
<thead>
<tr>
<th>PRODUCTS</th>
<th>CaCO₃</th>
<th>CaSO₄</th>
<th>CaPO₄</th>
<th>SILICA</th>
<th>METAL OXIDES</th>
<th>ORGANICS</th>
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</tr>
</tbody>
</table>

*✓*: Effective

Packaging
DEQUEST® ready-to-use products for reverse osmosis are available in a wide range of packaging types. For details please refer to product fact sheet.

3 SERVICES & SUPPORT

3.1 Off-site technical support

Selection and dosing calculation of antiscalant
The CoRoLa-T expert web based product selection software was developed specifically to assist operators or designers of membrane systems in the selection of the most appropriate antiscalant for a specific system.

CoRoLa-T calculates brine “salt solubility” for specific water qualities and specific plant operating parameters. The software allows for the most appropriate antiscalant selection or optimum dose rate. Plant recovery rate or pre-treatment acid injection can be optimised by using CoRoLa-T.

We are continuously improving our range of products and the associated web based CoRoLa-T software in order to serve new requirements in the desalination market.
**Product performance characterisation**

Our Louvain-La-Neuve (Belgium) centre of expertise for desalination processes and membrane applications is performing the following operations:

- Scale inhibitor comparative testing: based on synthetic water we are able to create all kinds of scaling potentials. With this capability we can then evaluate and compare on the same basis specific scale inhibitor’s performance.
- Membrane compatibility testing: two bench RO units (for 4” and 8” membranes) are available for membrane compatibility testing according to specific manufacturer’s guidelines.
- Cleaning test and development of cleaning procedure on 8” or 4” membranes test rig. The membrane is removed from the plant, laboratory cleaned and tested for flux and salt passage in a single element characterisation unit.
- Full membrane autopsies.

**Membrane autopsies**

Membrane autopsies are useful to identify the root causes of reduced operational performance. The results help us to identify the type of fouling, scaling, and damage to the membrane. It allows us to make detailed technical recommendations in order to improve operational performance of an RO system.

A full Italmatch Chemicals S.p.A. autopsy includes a wide range of activities or tests, as described below:

- Selection of the most representative element(s)
- External/Internal visual examination
- Chemical identification of surface foulants using:
  - FTIR spectrometer
  - Scanning electron microscope (SEM) equipped with Energy Dispersive X-Ray Spectrometer (EDX)
  - Microscopic examination with on-board camera
  - P-NMR for specific phosphate or phosphonate fouling identification
- Loss on ignition test
- Microbiological examination
- Fujiwara Test

An autopsy report is produced and contains relevant pictures of membranes and deposits helping better understanding. Our philosophy is to recommend corrective steps to resolve the performance operational issues.

**Technical Recommendations**

For specialised technical support, additional information on any of our products, or if you have a technical problem you would like to discuss with one of our experts, please contact your sales representative.

**System trouble shooting**

When plant installations are requiring frequent cleaning or are having performance issues, we can perform on-site inspections. We assist in collecting relevant data and determine ways of achieving design performance.

**Cleaning**

Based on site evaluations (analysis results, autopsy conclusions, system trouble shooting) we can provide you with the optimal cleaning procedure. On request we can also assist you through on-site expert field cleaning services.

**3.3 Private labelling**

Italmatch offers its customers the required support for private labelling for its full range of antiscalant products, whilst also adapting the selection software to incorporate customer’s product names.

In addition, Italmatch also provides the required support to its customers in order to get their private labelled products NSF/ANSI Standard 60 approved.

**Start-up for commissioning**

Italmatch experts can be present and assist you in defining:

- Product dosage (dilution, injection system design & injection point)
- Start-up and shutdown chemical treatment procedure
- Elaboration of data collection and reporting protocol for product performance follow-up and parameter adjustment
- On-the-job training of operators
- Operating manual development

**Training**

Italmatch is committed to optimize production cost by the training of plant operators regarding membrane fundamentals, system pre-treatment, operation and monitoring.

**3.2 On-site technical support**

Italmatch experts can provide a broad range of on-site technical support services, including system start-ups during the plant commissioning period, system trouble shooting, field cleaning and training

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More information

If you would like to obtain more detailed information about DEQUEST® products or are interested in obtaining a sample for evaluation in your system, please contact your nearest Italmatch Chemicals S.p.A. representative or visit our website: http://www.dequest.com

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